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February 14, 2005

VIA FACSIMILE

(Total No. of Pages Transmitted: 29)

To: Examiner Joshua A. Lohn Facsimile No.: 703-872-9306
 Group Art Unit: 2114
 U.S.P.T.O.

From: John J. Dresch, Esq. Facsimile No.: (703) 761-2375 or 76

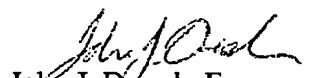
Re: Enclosed Amendment
 U.S. Patent Application No.: 09/929,143
 Attorney Docket No.: YOR920010067US1
 Our Reference: YOR.271

Dear Examiner Lohn:

Enclosed for filing is an after-final Amendment under 37 C.F.R. § 1.116 in response to the Office Action mailed on December 14, 2004, in the above-referenced application, which is believed to place the present application in condition for immediate allowance.

Thank you in advance for your kind consideration on this case.

Very truly yours,


 John J. Dresch, Esq.
 Registration No. 46,672

JJD/SMM
 Enclosure

YOR.271

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Richard HARPER, et al.

Serial No.: 09/929,143

Group Art Unit: 2114

Filing Date: August 15, 2001

Examiner: Joshua A. Lohn

For: METHOD AND SYSTEM FOR PROACTIVELY REDUCING THE OUTAGE TIME
OF A COMPUTER SYSTEM

Honorable Commissioner for Patents
Alexandria, VA 22313-1450
Box AF

AMENDMENT UNDER 37 C.F.R. § 1.116

Sir:

In response to the Office Action dated December 14, 2004, please amend the above-identified application as follows:

INTRODUCTORY COMMENTS

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 11 of this paper.